Thontana Siriwannaporn

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Education

Prince of Songkla University (PSU Hat Yai) | Bachelor of Arts in Chinese   **2014 – 2018**
Sichuan University   **2016**

Skills

Hard Skills: Wireframing and Prototyping, User Research and Analysis, Agile and Scrum Methodologies, Proficiency in design software (Figma), Knowledge of design systems and consistency
Soft Skills: Collaboration and Cross-Functional Coordination, Problem Solving and Critical Thinking, Adaptability and Flexibility, Empathy and Customer-Centric Mindset, Time Management and Prioritization, Analytical and Data-Driven Thinking
Technology Skills: HTML, CSS, JavaScript, SQL, Python
Language: English (Workable), Chinese (Fluent)

Work Experience

Senior Com| UX/UI Designer   Bangkok | **2024 Jun – Present**
> Responsible for designing the CRM and Sale module within the Dealer Management System for automotive industry in responsive web application, following requirements provided by the business analyst. Build design system. The goal was to create a user-friendly and efficient interface.

True Digital Group| Cyber Security Analyst   Bangkok | **2023 Jul – 2024 Mar**
- Monitor security alerts and notifications from various sources, including IPS/IDS, SIEM tools, and other security platforms.
- Conduct initial analysis of security incidents to determine the severity, impact, and appropriate course of action.
- Perform basic triage on incoming security alerts, escalating incidents as necessary to Tier 2 or Tier 3 analysts for further investigation.
- Investigate and analyze security events, identifying patterns and trends that could indicate potential threats or vulnerabilities.

Cloudsec Asia| Cyber Security Analyst   Bangkok | **2022 Sep – 2023 May**
- Analyze and investigate cyber threats detected by cybersecurity devices, monitor for attacks, intrusions, and suspicious activities, and provide incident response using advanced analytic tools like SIEM or MDR.
- Identify security incidents, follow established processes, recommendations, and playbooks, manage an Incident Management tool, and respond to incidents within the specified SLA timeframe.
- Summarize information about detected suspicious behavior and cyber threats, prepare daily, weekly, and monthly security incident summary reports.
- Conduct incident follow-ups according to the Incident Response Management (IRM) process.

Yoozoo games Thailand | Customer Service Executive   Bangkok | **2019 Aug – 2022 Aug**
- Ensure all players adhere to gaming rules and regulations.
- Answered any customer questions and inquiries.
- Perform server testing and testing of gaming product.
- Translate and review content from Chinese into and to ensure consistency and quality.